



Our commitment, your success

It's time we transition to the next
generation of chargeback prevention.



Thank you for trusting us to help your business **prevent chargebacks** - now it's time to *evolve*.

The launch of our strategic Kount® 360 platform enables a modern, seamless experience across a suite of chargeback prevention capabilities that begins with Alerts from Verifi and Ethoca plus Visa's RDR.

- **Chargeback Management Solutions** on Kount 360 deliver exceptional results for your business.



**Experience the
difference** with
targeted
improvements



**Self-service
Enrollment Requests**



**Simplified
API**



**Streamlined
Account Onboarding**



**Security
Improvements**



**Proactive Service and
Status Change
Notifications**



**User and Org
Management**



**Customization
capabilities**



**Cross-solution
interoperability**

And more...

Take control of your chargeback

Prevention Alerts



Single UI

Easily manage all your
Verify and Ethoca alerts



Quick actions

Decision your alerts
instantly with essential
dispute data



Your data, your way

Customization features to
search, arrange & filter
columns based on your needs

Kount 360 > Case Management > Prevention Alerts

Prevention Alerts Last updated: 2025-05-16 at 3:47 PM EDT

Unresolved (5) Resolved All 5 results

<input type="checkbox"/>	Alert ID	Billing Descriptor	Issuer BIN	Last 4	Expiration Date	Transaction Date	Transaction Amount	Dispute Amount	Issue Date
<input type="checkbox"/>	e514ba2c-4914-4f05-bdfe-2ce30...	Sunflower Nutrition Co. LLC US	521853	6168	2025-05-16 Expires in 4 hours and 12 minutes	2024-06-14	\$3.99	\$3.99	2024-09-22
<input type="checkbox"/>	3ae0afe0-d944-45b3-a6bc-8f72f...	GreatBuysHomeEntertainmentUK	410039	7987	2025-05-17	2024-07-16	\$34.95	\$34.95	2024-09-22
<input type="checkbox"/>	3cf53430-8232-46cb-a9b1-5a02c...	NortheastAirlines.com	410039	7987	2025-05-18	2024-09-16	\$24.86		2024-09-29
<input type="checkbox"/>	e9d2d247-fcca-4d36-a2cb-8a290...	BLUE PROJECT MEDIA GROUP USA	443264	327	2025-05-19	2024-09-27	\$33.38		2024-09-30
<input type="checkbox"/>	a55cc179-775b-4ecd-8384-f156d...	Sunflower Nutrition Co. LLC US	440066	2315	2025-05-20	2024-09-21	\$45.00		2024-10-01

Resolve as: Select an action Submit

- Select an action
- Full Refund
Issued a full refund on the transaction
- Partial Refund
Refunded the remaining amount of the transaction
- No Refund
Did not want to refund; allowed to advance to a chargeback
- Already Refunded
The transaction was refunded prior to receiving the alert
- Duplicate Alert
The transaction has already received another alert

Cancel

Review with confidence

Prevention Alert Details

Upcoming Feature

Order details will populate to provide additional information for streamlined processing!



Data-rich information cards for quick analysis



Never miss a deadline with a live alert expiration reminder



Streamline alert resolution

EQUIFAX | Kount® 360

Kount 360 > Case Management > Prevention Alerts

Alert Details

Alert ID: 8ecb9523-bb41-4b05-a4df-cb3f2e631400 from Verifi CDRN was resolved on 2024-09-10.

Alert Information		Transaction Information		Cardholder Information	
STATUS: Resolved - Full Refund		TRANSACTION DATE: 2024-02-19	TRANSACTION TIME: 4:00 PM	ISSUER BIN: 56185740	LAST 4: 9521
DISPUTE AMOUNT: \$150.99	RESOLVED DATE: 2024-09-10	TRANSACTION AMOUNT: \$150.99	CURRENCY: USD	PAYMENT TYPE:	
ALERT ISSUED DATE: 2024-09-10	ALERT ID: 8ecb9523-bb41-4b05-a4df-cb3f2e631400	MERCHANT NAME: —	AUTH CODE:		
ALERT PROVIDER: Verifi CDRN	REASON CODE:	REFERENCE ID:	3D SECURE: Not Collected		
BILLING DESCRIPTOR: Clarkson Learning Online UK		ARN:			

Review with confidence

Rapid Dispute Resolution cases



Single view for all RDR cases



Total Customization - quickly filter, search & rearrange fields



Monitor trends across your business



Receive daily or weekly case summary notifications

Kount 360 > Case Management > RDR Cases

RDR Cases 76 results

Case ID	Reason Code	Received Date	Merchant Name	Status	Status Code	Cancelled	Brand Descrip
2313385707	13.1	2025-03-18	WHITE, KELLY AND MATHEW...	Accepted	103	N/A	Diaz-Lewis
2536774698	13.2	2025-03-18	HOOD GROUP - 143829 - 958...	Declined	957	N/A	Moody LLC
6189016829	13.7	2025-03-18	TORRES, FRENCH AND COHE...	Accepted	103	N/A	Wheeler, Willia
9914911506	13.7	2025-03-18	AVILA-COLLINS - 350437 - 46...	Accepted	103	N/A	Figueroa-Hoffr
2394683455	13.5	2025-03-18	SEXTON-SPENCER - 408987 - ...	Accepted	103	N/A	Brown-Avery
8533722086	10.3	2025-03-18	GARCIA, MATA AND FISCHER ...	Declined	952	N/A	Hicks-Obrien
7100763756	13.1	2025-03-18	LEE LLC - 310461 - 518363185	Accepted	103	N/A	Fernandez PLC
3452392299	13.1	2025-03-18	ARNOLD-MCKENZIE - 2532 - ...	Accepted	103	N/A	Jackson-Owens
2805655913	13.6	2025-03-18	GOLDEN-REESE - 416096 - 51...	Declined	950	N/A	Ramos-Skinner
907518408	13.5	2025-03-18	MIRANDA AND SONS - 52225...	Declined	952	N/A	Soto-Flores
9308368520	10.3	2025-03-18	KRUEGER, STEWART AND MC...	Declined	957	N/A	Nelson-Gilbert
2524925301	10.3	2025-03-18	JACKSON PLC - 274256 - 939...	Declined	950	N/A	Smith-Simpson

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Say *goodbye* to info sheets & *hello* to control with Billing Descriptors

Info sheets have been retired!

- You now have full control to manage your billing descriptors directly in the portal.
- Create, remove and track the status of all descriptors in one place!

Kount 360 › Admin › Product Configuration › Billing Descriptors

System Settings **Billing Descriptors** Identity Proofing

Billing Descriptors

Add and manage your billing descriptors here. ⓘ

[+ Add new](#)

		Ethoca				Verifi			
<input type="checkbox"/>	Descriptor ⚙️ ⌵ ⌶	Status ⚙️ ⌵ ⌶	Sub... ⚙️ ⌵ ⌶	Enrolled... ⚙️ ⌵ ⌶	Disabled ... ⚙️ ⌵ ⌶	Status ⚙️ ⌵ ⌶	Sub... ⚙️ ⌵ ⌶	Enrolled... ⚙️ ⌵ ⌶	Disabled ... ⚙️ ⌵ ⌶
<input type="checkbox"/>	Burger Queen MLK BLVD 888-222-...	Enrolled <small>Starts with</small>	9/9/2024	9/12/2024	N/A	Unable to enroll ⚙️	4/3/2025	N/A	N/A
<input type="checkbox"/>	Nick's Towing Service	Enrolled <small>Starts with</small>	9/9/2024	9/12/2024	N/A	Enrolled	9/9/2024	9/12/2024	N/A
<input type="checkbox"/>	Kool*Aid*Man*1005	Enrolled <small>Starts with</small>	9/9/2024	9/12/2024	N/A	Enrolled	9/9/2024	9/12/2024	N/A
<input type="checkbox"/>	PROTEINPOWDER_SUBSCRIPTION_...	Enrolled <small>Starts with</small>	9/9/2024	9/12/2024	N/A	Enrolled	9/9/2024	9/12/2024	N/A
<input type="checkbox"/>	NUTRACEUTICALSCALIFORNIA.COM	Enrolled <small>Starts with</small>	9/9/2024	9/12/2024	N/A	Enrolled	9/9/2024	9/12/2024	N/A
<input type="checkbox"/>	Grocery Online #108268935	Enrolled <small>Starts with</small>	9/9/2024	9/12/2024	N/A	Enrolled	9/9/2024	9/12/2024	N/A
<input type="checkbox"/>	BOOK*SUBSCRIPTION 888-123-4567	Disabled	7/6/2024	7/8/2024	9/23/2024	Enrolled	7/6/2024	7/8/2024	N/A
<input type="checkbox"/>	GreatBuysHomeEntertainmentUK	Disabled	7/6/2024	7/8/2024	9/23/2024	Enrolled	7/6/2024	7/8/2024	N/A
<input type="checkbox"/>	PMK_MARKETINGSTRATEGIES_US	Enrolled <small>Starts with</small>	6/30/2024	7/2/2024	N/A	Never requested	N/A	N/A	N/A
<input type="checkbox"/>	Green Edge Financial #140203	Enrolled <small>Starts with</small>	6/30/2024	7/2/2024	N/A	Never requested	N/A	N/A	N/A

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[Request to disable](#) [Request to enroll](#)

Take control of your team with User management



Quickly add, change or remove users and their role permissions



Customize permissions for user roles tailored to your organization



Your Data, your way with customization features to search, arrange & filter columns based on your needs

Kount 360 > Admin > User Management > Users

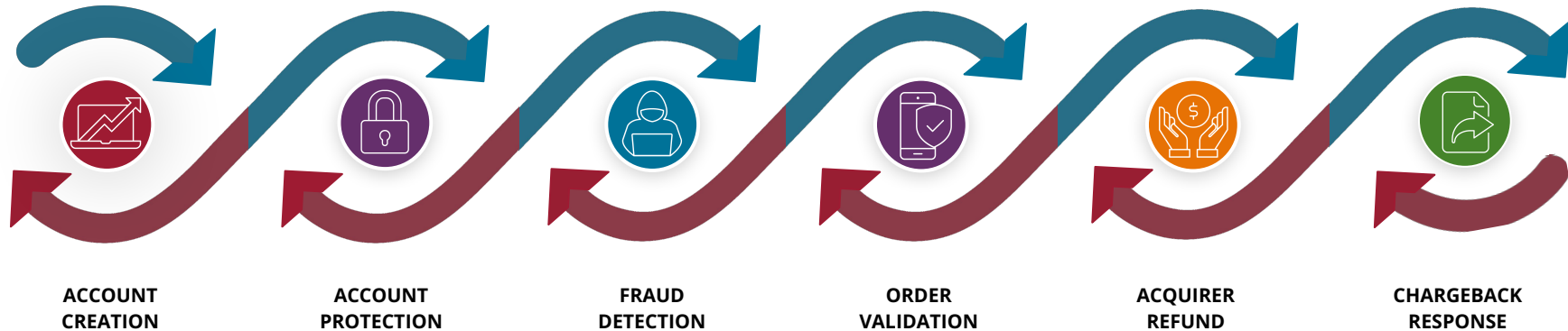
Users Roles

Search Users × **Create**

Full Name	Email	Phone	Status	Roles
Redacted PII			Pending	1 Role
			Active	2 Roles
			Active	1 Role
			Active	1 Role
			Active	1 Role
			Active	1 Role

Unlock your business's full potential. Chargeback Management is just one part of the

Kount® 360 Platform.



Differentiated data

Create a unique view of the consumer identity. Understand your consumer and watch revenues grow.



Interconnected solutions

Deliver better results. Even if you only use one.

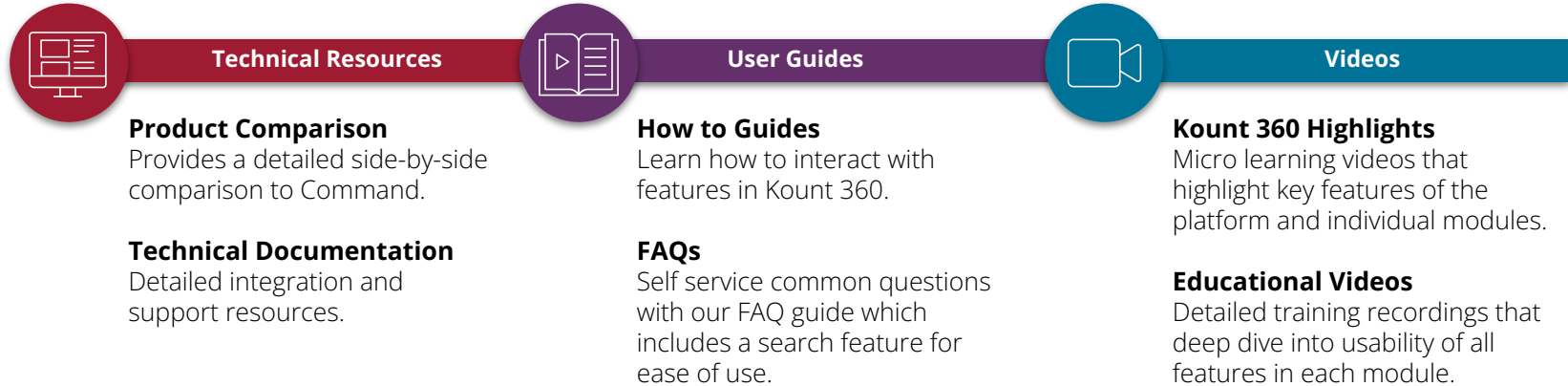


Faster and more efficient

Simplify your fraud & identity needs for a faster, more seamless experience with a single UI.

Get started today

Additional resources



Access Resources [here](#)

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